

2021 ANNUAL REPORT



TABLE OF CONTENTS

Chiefs Message	1
Dverview	2
2021 Organizational Chart	3
Highlights from 2021	4
Accreditation & ISD	5
Operations: Service Demands & Performance	6
ncidents	7
Performance: Fire Suppression	10
Performance: Emergency Medical	12
Performance: Hazardous Materials	13
Performance: Technical Rescue	
Fire & Life Safety Education	15
Fire Prevention	16
Community Outreach	17
Training	18
Emergency Management	19
Resource Management	20
2021 Goals & Objectives	21
External Relationships	21

I am proud to share with our community and elected officials the 2021 achievements of the Mt. Lebanon Fire Department.

Throughout the year, the staff continued to find innovative ways to deliver high-quality programs despite challenges presented by the ongoing pandemic and personnel changes. In addition, our volunteer staff continued to provide additional capacity by serving during emergencies, but also by allowing us to maintain delivery of numerous value-added programs that we likely could not provide without their dedication.

In February, the Insurance Services Office (ISO), which provides property data to insurance carriers for the purpose of establishing fire insurance rates, notified the department that it will maintain its Class 1 rating for another five-year period. The rating is based on a community's dispatch capabilities, fire department and water supply. Mt. Lebanon is one of only 411 communities nationally to maintain a Class 1 Rating.

In July of 2021, we added a staff position to increase inspections capacity and improve emergency management. We will now perform annual inspections in all 185 multi-family dwellings instead of bi-annually, with the goal of reducing the number of violations in these properties. This position will also allow the existing inspectors to increase inspections in other commercial properties and complete more timely re-inspections. Lastly, the new position will provide an emergency management contact on day shift to assist nursing homes, the school district, St. Clair Health and other community partners with their emergency management responsibilities.

The staff spent a considerable portion of the year preparing for re-accreditation. In November, a four-person peer assessment team representing the Center for Public Safety Excellence conducted a re-accreditation site visit to review documents and confirm the department is meeting national standards and best management practices. After the visit, the peer team recommended the department be re-accredited for another five-year period and provided 17 recommendations for improvement. Our department was initially awarded accredited agency status in 2012.

We continue to be grateful for the support from our local government, residents, and community and public safety partners. It is an honor and a privilege to serve alongside the men and women of the Mt. Lebanon Fire Department as we continuously look for ways to positively impact others.

Respectfully,

cheles w. Shola

Nicholas W. Sohyda Fire Chief, EFO, CFO



Every day I am thankful to be a part of this great team that takes tremendous pride in serving others.

OVERVIEW

The Mt. Lebanon Fire Department is a combination fire department that provides around the clock service to the community.



The agency considers itself an "All Hazards, All Risks" organization. In addition to the traditional service of fire suppression, the agency also provides first responder, technical rescue, hazardous materials (HAZMAT) response, fire prevention and public education and information programs.

The organization is composed of a career fire chief and assistant fire chief, 16 career fire officers, 43 volunteer staff, a secretary and a data entry clerk.

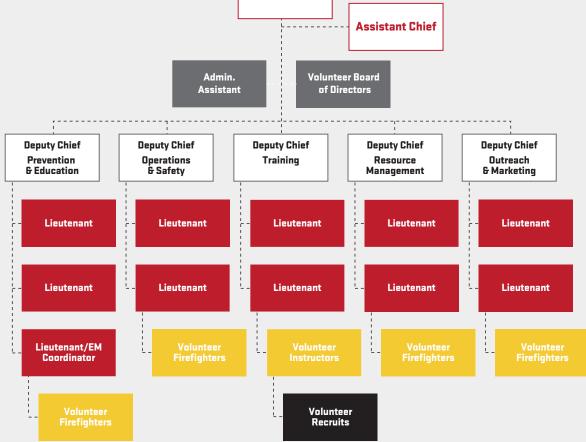
A breakdown of the staff is as follows:

Chief Officers	2	
Deputy Chiefs	5	
Lieutenants	11	
Suppression Fire Fighters	31	
Non-Suppression Fire Fighters	6	
Recruit Fire Fighters	4	
Support Services Fire Fighters	2	
Civilian Administrative Staff	2	





Our organizational structure includes everyone from leadership to our paid officers and volunteer firefighters.



Fire Chief



2021 HIGHLIGHTS

Our culture of continuous improvement allows us to maintain focus on increasing the effectiveness and efficiency of all programs and services.

The department responded to 1,613 incidents, including nine incidents classified as structure fires within the Municipality. There were 99 fire-related incidents, 302 rescue and emergency medical incidents, 177 hazardous condition calls, 234 service calls, 385 good intent calls, and 416 false alarms. Loss for the year is estimated at \$359,160.00, or \$10.54 per capita.

Additional activities included 1,448 inspection activities, 1,187 permits issued, 298 elementary fire and life safety programs, 46 middle/high school/senior programs, seven staff training classes, 69 smoke detectors installed, and 99 fireplace inspections.

The department received notification that it retained its Insurance Services Office (ISO) Class 1 Public Protection Classification rating for another 5-year period.

Mt. Lebanon's Emergency Management Staff continued to coordinate the Municipal COVID Task Force, maintaining contact with health care facilities, scheduling meetings with municipal leaders and key stakeholders, and coordinating messaging with the public information office. The staff also conducted a tabletop emergency management exercise that involved the activation of the EOC and participation of municipal staff to test the Municipality's capabilities.

The department trained three volunteer recruits and recruited three additional new volunteers who will begin their initial training in January of 2022. On the career side, 3 new lieutenants were hired and completed their initial training and one existing lieutenant was promoted to deputy chief. One of the new lieutenants will fill an additional staff position that was added in July to increase inspection capacity and provide an emergency management presence on day shift. In November, a peer assessment team representing the Center for Public Safety Excellence conducted a re-accreditation site visit to review documents and validate the department is meeting national standards and best management practices. Upon completion of the visit, the peer team recommended the department be re-accredited for another 5-year period and provided 17 recommendations for improvement.

The department placed into service 65 new self-contained breathing apparatus (SCBA). The new units replaced units that were 15 years old and at the end of their lifespan. The department also purchased new shoring equipment that will greatly enhance the safety of both rescuers and occupants during elevator rescues. The shoring equipment was funded with a volunteer grant from the State.

Lieutenant Kris Siegert, received the Fire Officer of the Year Award for his work in the schools and the department's Special Needs Program and Volunteer Firefighter David Adler, received the Firefighter of the Year Award for his attendance, completion of the driver/operator program, and volunteer administrative efforts.

The Mt. Lebanon Fire Department continues to be one of only 296 fire department in the United States and Canada to have achieved Accreditation.



Agencies become accredited after a peer review of their accreditation documents, completion of an on-site assessment, and participation in a public hearing before the Commission on Fire Accreditation International. The Mt. Lebanon Fire Department received its initial accredited

agency status in 2012 and was re-accredited in 2017. In November of 2021, the department received a favorable recommendation for a second re-accreditation for the years 2022-2026 following a peer review site visit. The department's leadership will appear before the Commission for a final hearing in March of 2022.

Accredited agencies are often described as being communityfocused, data-driven, outcome-focused, strategic-minded, well organized, properly equipped, staffed and trained. In 2021, Mt. Lebanon maintained its Insurance Services Office (ISO) Class 1 Public Protection Classification Rating. ISO collects information on municipal fire-protection efforts in communities throughout the United States. In each community, ISO analyzes dispatch capabilities, water supply, and fire department performance utilizing a Fire Suppression Rating Schedule (FSRS). A Public Protection Classification from 1 to 10 is then assigned, with Class 1 generally representing superior property fire protection, and Class 10 indicates that the area's firesuppression program doesn't meet minimum criteria.

By classifying communities' ability to suppress fires, ISO helps the communities evaluate their public fire-protection services. The program provides an objective, countrywide standard that helps fire departments in planning and budgeting for facilities, equipment, and training. Mt. Lebanon originally received an ISO Class 1 Rating in 2015 and continues to be one of only 411 fire departments in the United States to have achieved this rating.



OPERATIONS: SERVICE DEMANDS & PERFORMANCE

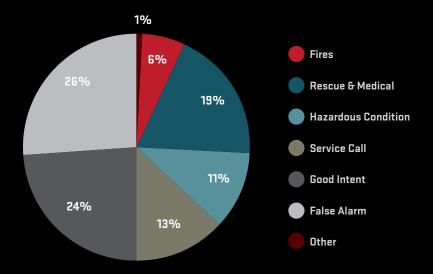
Emergency services minimize injuries, deaths, and property loss related to fires, medical emergencies and other disasters through the efficient delivery of effective fire suppression, pre-hospital treatment, hazardous materials and technical rescue services.

Services are delivered from a single fire station housing three Class A pumpers, an aerial ladder, an advanced rescue truck and several utility vehicles.

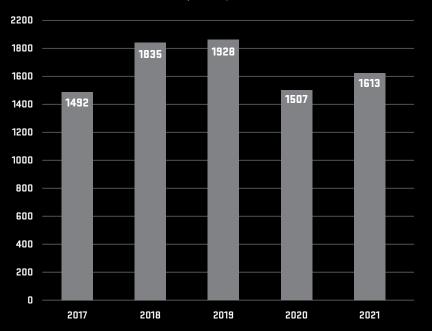
INCIDENTS

The department responded to 1,613 incidents in 2020. A total of 3,843 personnel hours were accumulated on incidents. The average time spent per incident was 42 minutes.

PERCENTAGE OF CALLS BY INCIDENT TYPE



INCIDENT RESPONSES, 2017-2021



2021 INCIDENT RESPONSES

	-	
Building Fire	34	
Cooking Fire	17	
Chimney Fire	4	
Mobile Property Fire	4	
Trash, Rubbish, Dumpster Fire	1	
Brush Fire	7	
Excessive Heat	32	
Emergency Medical	147	
Vehicle Accident with Injuries	44	
Vehicle/Pedestrian Accident	5	
Extrication – Vehicle	4	
Extrication – Elevator	19	
Extrication - Other	4	
High-Angle Rescue	2	
Vehicle Accident with No Injuries	63	
Rescue – Other	26	
Chemical/Flammable Liquid Spill	10	
Natural Gas Leak	51	
Carbon Monoxide Incident	16	
Arcing, Shorted Electrical	37	
Power Line Down	46	
Hazardous Condition - Other	17	
Lock-Out	18	
Water Problem, Leak	75	
Assist Police or Other Agency	46	
Public Service	46	
Service Call, Other	24	
Cable/Telephone Wires Down	105	
Canceled in Route/No Incident Found	183	
Smoke Scare	24	
HazMat Release Investigation	53	
Good Intent, Other	20	
False Alarm, Malicious	12	
System Malfunction	176	
Unintentional	207	
CO Alarm, False	16	
Weather	18	
Total	1,613	
	7	

OPERATIONS: SERVICE DEMANDS & PERFORMANCE

STAFFING The average number of responders per incident was five responders.

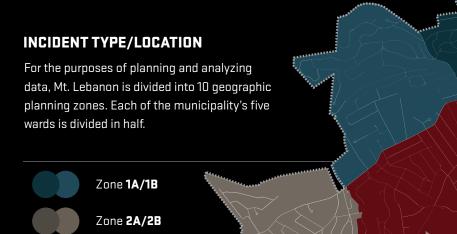
OVERLAPPING CALLS There were 155 incidents (10%) where more than one incident was occurring simultaneously.

RELIABILITY There were three incidents, a reliability of 99.99%, that were handled by a mutual aid company as all Mt. Lebanon units were not available handling other calls.

RESPONSE MODE Twenty eight percent (28%) of all responses are in a nonemergency (no lights and sirens) mode.



INCIDENTS BY TIME OF DAY, 2017 - 2021



Zone **3A/3B**

Zone **4A/4B**

Zone **5A/5B**

INCIDENT TYPES AND LOCATIONS

DISTRICT	FALSE CALL	FIRE/OVERHEAT	GOOD INTENT	HAZARD	RESCUE	SERVICE	TOTAL
1A	47	8	26	19	21	19	143
1B	73	12	47	17	19	9	179
2A	38	13	31	15	35	20	153
2B	34	2	34	22	33	27	157
ЗА	29	7	36	7	12	11	102
3B	19	2	32	13	16	10	93
4A	36	6	27	19	20	9	117
4B	10	3	10	14	11	7	55
5A	19	6	28	15	13	26	107
5B	106	9	78	28	115	76	412
OUT	5	33	36	8	7	2	93

PERFORMANCE: FIRE SUPPRESSION

The objective of the fire suppression program is to safely limit the loss of life and property at fire-related incidents.

The department responded to 99 fire-related incidents in 2021. Thirty-four incidents were classified as building fires. Nine building fires occurred in the Municipality and 29 were automatic and/or mutual aid to surrounding communities.

Fire Loss – Per capita fire loss for 2021 is estimated at \$10.54 per capita. The community's 5-year average per capita fire loss was \$12.71 per capita. This is 72% lower than the national average of \$44 per capita and 50% lower than the department's 5-year average fire loss benchmark of \$25.00 per capita.

Property Saved – The value of property saved by fire department intervention at fire-related incidents in 2021 was \$17,769,680.00 for a total save percentage of 98%.

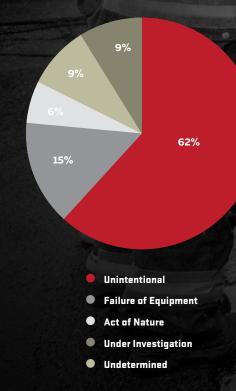
Staffing – The average number of members responding to building fires in 2021 was 21 members. Including automatic and mutual aid, the average number of responders per building fire was 41 personnel. Average daily staffing was 4.61%.

Civilian Injuries / Casualties – there were no civilian casualties and two civilian fire injuries due to smoke inhalation.

Confinement – The department's benchmark is to arrive quickly enough to confine 80% of all fires to the compartment of origin. In 2021, the department was able to confine 90% of all structure fires to the compartment of origin. Over the previous 5-year period, 89% of all fires were confined to the compartment of origin.

Automatic/Mutual Aid – The department provided automatic/ mutual aid to surrounding communities on 66 occasions and received automatic/mutual aid from surrounding communities on 55 occasions.

CAUSE OF IGNITION



The department's baseline performance for structural fire responses over the previous 5-year period was as follows:

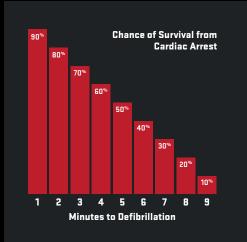
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	K FIRE SUPPRESSION les - Baseline Performance		2017- 2021	2021	2020	2019	2018	2017	Agency Benchmark
Alarm Handling	Pick-up to Dispatch	Urban	2:20	2:13	2:10	1:26	2:11	2:19	1:30
Turnout Time	Turnout Time 1 st Unit	Urban	1:16	1:07	1:07	1:09	1:21	1:20	1:20
Travel Time	Travel Time 1 st Unit Distribution	Urban	4:56	5:47	4:45	4:32	4:35	4:25	4:00
iravei iime	Travel Time ERF Concentration	Urban	7:54	9:01	6:36	6:39	7:48	6:54	8:00
	Total Response Time 1st Unit on Scene	Urban	7:23	8:20	7:25	6:36	7:36	7:11	6:50
Total Response	Distribution	urban	n =117	n =23	n =21	n =20	n =26	n =27	
Time	Total Response Time ERF Concentration Urban	Urbon	12:26	14:00	12:11	12:47	10:52	12:43	10:50
		n =44	n =6	n =6	n =9	n =10	n =6		

PERFORMANCE: EMERGENCY MEDICAL

The department provides quick response emergency medical services for Eo and E1 priority medical calls when the primary EMS provider is unavailable, delayed or requests assistance.

In cases of cardiac arrest, stroke, trauma, and pediatric emergencies, it is essential for EMS providers to respond in a timely fashion, assess the patient(s) and begin providing treatment until an advanced life service (ALS) provider can assume patient care. Most medical emergencies require multiple personnel to perform the various tasks associated with patient care. A minimum of two emergency medical technicians (EMTs) respond to a medical emergency to provide assistance.



In addition to response, Mt. Lebanon Fire Department operates a public access defibrillation program in several community buildings/ locations, and MRTSA provides CPR/AED training to the public.

LOW RISK EMS 90 th Percentile Tim	es - Baseline Performance		2017- 2021	2021	2020	2019	2018	2017	Agency Benchmark
Alarm Handling	Pick-up to Dispatch	Urban	0:58	0:51	1:00	0:56	0:45	1:406	1:30
Turnout Time	Turnout Time 1 st Unit	Urban	1:25	1:25	0:58	1:19	1:10	1:22	1:00
Travel Time	Travel Time 1 st Unit Distribution	Urban	5:55	5:31	5:53	6:10	5:51	5:34	4:00
Travel Time	Travel Time ERF Concentration	Urban	5:55	5:31	5:53	6:10	5:51	5:34	4:00
	Total Response Time 1st Unit on Scene		7:19	7:04	7:17	7:30	7:08	7:08	6:30
Total Response	Distribution	Urban	n =439	n =77	n =77	n =131	n =87	n =67	
Time	Total Response Time ERF Concentration Urba		7:19	7:04	7:17	7:30	7:08	7:08	6:30
		urban	n =439	n =77	n =77	n =131	n =87	n =67	

Hazardous materials responses are categorized as Tier 1, Tier 2 and Tier 3 responses. The tiered responses are defined as follows:

Tier I - Tier 1 responses include carbon monoxide alarm activations with no symptoms, natural gas leaks outside of residences, minor quantities of flammable or combustible liquids spilled outside a structure, investigations of possible chemical or gas odors, and other conditions that can be controlled by the on-duty crew. Apparatus generally responds in a non-emergency mode.

Tier II - Tier 2 responses include carbon monoxide alarm activations with occupants with symptoms, natural gas leaks inside of residences, flammable or combustible liquids spilled inside a structure, large quantities of flammable or combustible liquids spilled outside a structure, and investigations of possible chemical or gas odors or other conditions that can be controlled by the on-duty crew. Apparatus may respond in either an emergency or nonemergency mode based on dispatch information. **Tier III -** Tier 3 responses include a spill, leak or condition that may adversely impact or threaten life, health, property, or the environment and where control of the incident requires Level B or greater personal protection and may also require an Allegheny County Hazardous Materials Team response.

MODERATE RIS 90 th Percentile Tim	K HAZMAT les - Baseline Performance		2017- 2021	2021	2020	2019	2018	2017	Agency Benchmark
Alarm Handling	Pick-up to Dispatch	Urban	2:58	2:48	2:54	2:20	3:28	2:58	1:30
Turnout Time	Turnout Time 1 st Unit	Urban	1:18	0:57	1:16	1:15	1:22	1:19	1:20
Travel Time	Travel Time 1 st Unit Distribution	Urban	4:57	1:31	5:51	4:56	5:37	5:20	4:00
	Travel Time ERF Concentration	Urban	8:28	N/A	6:04	N/A	8:28	N/A	8:00
	Total Response Time 1st Unit on Scene	Urban	8:48	5:16	8:48	7:28	8:08	8:16	6:50
Total Response	Distribution	Urban	n =34	n =1	n =5	n =9	n =5	n =7	
Time	Total Response Time ERF Concentration Urb		12:03	N/A	12:03	N/A	8:39	N/A	10:50
		Urban	n =5	n =0	n =1	n =0	n =1	n =0	

The department is certified by the Pennsylvania Department of Health to the advanced level in the Voluntary Rescue Recognition Program.

The advanced level identifies basic tools, equipment (hand and basic power tools), manpower and training requirements that personnel certified at that level can use to undertake basic through complex rescue operations.

Technical rescue includes vehicle extrication, confined space rescue, trench rescue, extrication from machinery, rope rescue, water rescue, extrication from buildings and extrication from stalled elevators.

TECHNICAL RE 90 th Percentile Tirr	SCUE nes - Baseline Performance		2017- 2021	2021	2020	2019	2018	2017	Agency Benchmark
Alarm Handling	Pick-up to Dispatch	Urban	2:53	2:11	1:45	4:09	2:16	2:43	1:30
Turnout Time	Turnout Time 1 st Unit	Urban	1:12	1:11	1:11	2:06	1:40	1:36	1:20
Travel Time	Travel Time 1 st Unit Distribution	Urban	6:31	7:19	2:08	5:03	4:20	6:38	4:00
	Travel Time ERF Concentration	Urban	5:26	6:31	5:11	5:03	4:20	4:16	8:00
	Total Response Time 1st Unit on Scene	Urban	8:38	8:38	4:47	8:54	7:22	8:29	6:50
Total Response	Distribution	Urban	n =20	n =6	n =2	n =7	n =3	n =4	
Time	Total Response Time ERF Concentration Urban	lishan	11:46	8:42	7:17	12:25	7:06	10:32	10:50
		urban	n =14	n =4	n =2	n =4	n =2	n =2	



Public fire and life safety education has been shown to be one of the most efficient and cost-effective methods of reducing not only the number of fires but also the number of deaths and injuries that result from fires.

Mt. Lebanon Firefighters have been delivering fire and life safety education lessons to the community's children enrolled in grades kindergarten through 5th grade since the mid 1980's. Today, the program has expanded to include 6th grade and 8th grade cooking classes, drivers' education and the **Stop the Bleed** Program in the high school, fire extinguisher training for students enrolled in the tech theatre program, and students enrolled in Mt. Lebanon's Life Skills Program. In 2021, the total number of programs delivers by the department's fire and life safety educator exceeded 300 programs.

In 2021, staff delivered 336 fire and life safety education classes:

Pre-School Station Tour	1
Home School Children	2
Kindergarten	28
1 st Grade	36
2 nd Grade	57
3 rd Grade	36
4 th Grade	55
5 th Grade	71
6 th Grade Cooking Class	1
8 th Grade Cooking Class	22
Special Needs / Life Skills	14
Stop the Bleed Program	12
Tech Theatre Fire Extinguisher Training	1



FIRE PREVENTION

Fire prevention's responsibility is to protect the public and fire service personnel by preventing emergencies and reducing the harm caused by them through coordinated efforts in code enforcement and fire inspections.

The fire prevention staff conducts general fire safety inspections in commercial buildings to ensure compliance with the fire code, issues operational permits and witnesses acceptance testing of fire protection systems. Other duties include the handling of both citizen and fire department officer complaints, plan review for compliance with the international fire code (2018 edition), coordination of lock box installations and observing evacuation drills.

Annual Inspections	158
Re-Inspections	745
General Inspections	152
Fire Alarm, Permit, Sprinkler Inspections	67
Company Inspections	91
Company Re-Inspections	172
Lock Box Activity	31
Plans Review	11
Consultations	52
Violation Administration	130
Citations	79
Permits Issued	1,187

The number of fire code violations discovered during inspections was 3,356. Throughout the year, 3,013 violations were corrected by property owners. The violation correction rate for all violations is approximately 99.5 percent with approximately 0.5 percent requiring a citation.



The community outreach division is responsible for ensuring the department's ongoing visibility in the community.

The mission of the community outreach division is to deliver value added prevention and education programs in the community. These programs include smoke detector installations, maintaining a database of special needs residents, fire safety training for older adults, fireplace inspections, block parties, participation in community events, and fire safety messaging.

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STAY CONNECTED

f	facebook.com/mtlebanonfire
y	Twitter.com/mtlebanonfire
രി	instagram.com/mtlebanonfire



TRAINING

The training division makes sure all Mt. Lebanon firefighters have the highest level of knowledge, skills and abilities to carry out the department's mission.

The training division is responsible for training new recruits, incumbent members, apparatus operators, fire officers, and continuing education for emergency medical services. The division also supervises monthly shift training and weekly department drills.

Fourteen members are certified as state fire instructors by the State Fire Academy. The department is a certified Blue Card Incident Command Training Center, providing fire ground command training to our staff as well as those from outside agencies.

In addition to internal training, the department works with several external training agencies, including the Allegheny County Fire Academy, the Community College of Allegheny County, Bucks County Community College, the Emergency Medical Services Institute and the Pennsylvania State Fire Academy. The department is recognized as a "Gold Level" participating department through the Pennsylvania Voluntary Professional Certification Program, which requires all suppression staff to be certified to a minimum of Fire Fighter I. The department; however, has an even stricter standard, requiring all firefighters to be certified to the minimum level of Fire Fighter II. Many members have additional certifications in advanced disciplines totaling 522 Pro-Board Certifications.

Training hours for 2021 included:

Total Career Hours	4,220
Avg. Hours Per Career Member	240
Total Volunteer Hours	4,779
Avg. Hours per Volunteer Member	160



Emergency management staff continued to assist the public information officer and our external partners with pandemic planning and response, information sharing, personal protective equipment acquisition, cost recovery and response directives.

With the addition of a staff position in July, the emergency management function was moved from a rotating shift to a staff position working day shift. The availability of an emergency management coordinator on day shift during the week should allow for greater coordination and communication with our community partners, including assist with emergency operations plans, evacuation plans, training, cost recovery, reporting and compliance. As required triennially by State Law, the department led a community-wide drill in the form of a tabletop exercise that required the activation of the Emergency Operations Center (EOC) and the participation of municipal staff, community partners and other emergency response agencies.



RESOURCE MANAGEMENT

In 2021, the department received 65 new Scott self-contained breathing apparatus (SCBA) to replace units that were 15 years old and at the end of their life cycle.

The resource management division is responsible for the purchase, care, testing, and maintenance of all departmentowned equipment, including fire apparatus, hose, SCBA, protective clothing, tools and supplies. In 2021, the staff completed 250 apparatus and equipment repair and maintenance activities.



EXTERNAL RELATIONSHIPS

Goals and objectives are developed annually to direct the priorities of operational programs and are consistent with the department's strategic and capital improvement plans.

Purchase and implement a new records management system, including new pre-planning software and station alerting monitors.

Identify and train an additional member as a certified fire investigator, increasing the number of fire investigators from three to four.

Continue to work on funding and location for a fire training facility to better serve the members and the community.

Present the department before the Commission on Fire Accreditation International at the bi-annual Commission hearings to maintain the department's accredited agency status through 2026.

Work with the SHACOG to improve participation on the SHACOG Technical Rescue Team.

Establish a survey to receive teacher feedback regarding delivery and content of the fire and life safety education lessons.

Migrate the multi-family dwelling inspection program from bi-annually to annually in an effort to improve safety and reduce recurring violations.

Work with the Public Information Office to develop a public information plan with a focus on continuing to build a relationship of trust with the community through strategic and emergency communications.

Update, publish and distribute the Municipal Emergency Operations Plan (EOP).

Review, evaluate and consolidate Standard Operating Guidelines including mechanism to determine when changes/reviews occur.

Provide training for staff on accessing and resource available via the newly formed Peer Support Team.

Mt. Lebanon Commission Mt. Lebanon Administration Mt. Lebanon Police Department Mt. Lebanon Public Works Department Mt. Lebanon Code Enforcement Office Mt. Lebanon Public Information Office Mt. Lebanon Finance Department Mt. Lebanon Information Technology Mt. Lebanon Planning and GIS Mt. Lebanon Recreation Department Medical Rescue Team South Authority Mt. Lebanon School District St. Clair Hospital Allegheny County Department of **Emergency Services** Allegheny County Fire Academy State Representative Dan Miller Outreach Teen & Family Services Pennsylvania American Water Company South Hills Area Council of Governments Community College of Allegheny County The Salvation Army American Red Cross South Hills Interfaith Ministries Automatic and Mutual Aid Fire Departments **Residents and Business Owners** THANK YOU FOR YOUR **CONTINUED SUPPORT** AND COOPERATION.

PHOTOGRAPHY CREDITS



COVER, IFC, 2, 3, 4, 6, 8, 10, 14, 16, 17

ALL ADDITIONAL PHOTOGRAPHY: MT. LEBANON FIRE DEPARTMENT





ISO CLASS 1 FIRE DEPARTMENT

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Nicholas W. Sohyda | Fire Chief, EFO, CFO Steven Noorbakhsh | President

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EMERGENCY 911

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